



BC First Nations Panorama Implementation Project (FN PIP)

WE WOULD LIKE TO HEAR FROM YOU!

September 9, 2010

Dear BC First Nations Public Health Service Providers,

British Columbia is getting ready to start using a new public health information system called Panorama. This new computer software system can benefit BC First Nations, and all British Columbians, by giving health providers access to public health information that is up-to-date and at their fingertips. You can read more about Panorama in the attached documents.

The BC First Nations Panorama Implementation Project (FN PIP) has a team in place to ensure that all interested BC First Nations Health Centres can use Panorama.

The FN PIP team plans to first implement Panorama at two to four First Nations Health Centres. The team will work with just a few Health Centres at first, to make sure everything is put in place so that Panorama can be smoothly rolled out to all interested Health Centres. This will help to work out any “bugs” in the rollout process and to provide an efficient transition for other interested First Nations Health Centres to use Panorama.

And now ... the FN PIP team would like to hear from you!

The team would like to hear from First Nations Health Centres that are interested in being one of the first two to four Health Centres to adopt Panorama. All Health Centres that express interest in going first will be instrumental in deciding which two to four Health Centres will be the first.

The team would also like to hear from First Nations Health Centres that are interested in Panorama but do not want to be one of the “first users”. This will help the team plan their future work.

This will not be the only chance for your Health Centre to adopt Panorama. While some Health Centres might already be interested in using Panorama, others might not be ready or might want more time to decide whether they are interested in using Panorama.

By expressing interest in Panorama, it does not mean you are making a firm commitment to use it. It simply means your Health Centre is interested in working with the FN PIP team to explore ways in which Panorama can be beneficial to you and your community, and to find out what is involved.



The FN PIP team will be holding two toll-free telephone information sessions in the coming months if you have questions about Panorama or about the project in general. Sessions will be held on:

- **Wednesday, September 29: 10:00am to 11:30am, Pacific time**
 - Dial **1-866-596-5278**; when asked for the conference id, enter **3075792** then press #
- **Wednesday, October 27: 10:00am to 11:30am, Pacific time**
 - Dial **1-866-596-5278**; when asked for the conference id, enter **3075792** then press #

If your Health Centre is interested in adopting Panorama – either as a “first user” or just in general -- please complete the attached form and return it to the FN PIP team by **November 30, 2010**. The completed form can be returned using any of the following methods:

VIA EMAIL:

karl.mallory@gov.bc.ca

VIA CANADA POST:

Karl Mallory, Project Manager
BC First Nations Panorama Implementation Project
3rd Floor, 1483 Douglas Street
Victoria, BC V8W 3K4

VIA FAX:

(250) 356-2530 / Attention: Karl Mallory, Project Manager

For any additional questions you may have in advance of November 30th, please contact Karl Mallory at (250) 818-7702 or at the e-mail/street address shown above.

Attachments (2):

- *FN PIP infosheet*
- *Information Bulletin from the Tripartite Strategy Council for First Nations eHealth*



BC FIRST NATIONS PANORAMA IMPLEMENTATION PROJECT

Our Health Centre is interested in adopting Panorama, as follows (please check one):

	<i>Our Health Centre is interested in being one of the “first users” of Panorama.</i>
	<i>Our Health Centre does not want to be one of the “first users”, but we are interested in Panorama.</i>
	<i>Our Health Centre is not interested in using Panorama at this point in time.</i>

HEALTH CENTRE INFORMATION

Date Completed:	
Health Centre Name:	
Address:	
Contact Name:	
Contact Phone Number:	
Community(s) Served:	

If your Health Centre is interested in using Panorama, please return this form by November 30, 2010 to the address shown on the previous page. Thank you!

PUBLIC HEALTH INFORMATION SYSTEM

BC FIRST NATIONS PANORAMA IMPLEMENTATION PROJECT (FN PIP)

What is FN PIP?

A project to give all BC First Nations public health providers access to a secure central public health information system called “Panorama”.



How can Panorama benefit me?

By using Panorama to collect, share and manage public health information, your organization and your community can benefit in several important ways:

- Client information can be accessed in a secure and timely manner, to support safe and effective public health service delivery
- Communicable disease cases and outbreaks can be more effectively managed
- Quality of service and public health information-sharing can be improved across health jurisdictions
- Process duplication can be reduced and service delivery coordinated, especially for clients who may access services from multiple First Nations, Health Canada and Health Authority providers



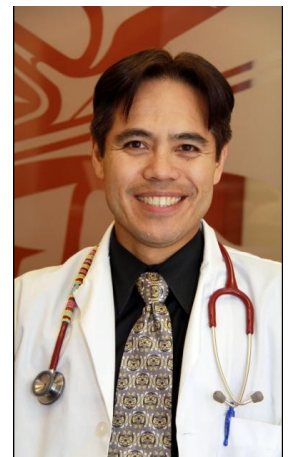
What is Panorama?

Using Panorama, health service providers will, over time, have the ability to input and receive the following information, which will be up-to-date and at their fingertips:

- **Immunizations** – individual and mass immunizations, client forecasts, coverage reports
- **Family Health** – support, care and guidance in non-primary care areas including maternal/infant health, child health and assessments
- **Communicable Disease Case Management** – surveillance and management of reportable communicable diseases
- **Outbreaks** – aggregate and detailed information about communicable disease outbreaks
- **Notifications** – jurisdictional notifications, threshold notifications, safety alerts related to allergies and adverse reactions/events
- **Work Management** – multiple bookings, team workloads, task management
- **Vaccine Inventory** – management of inventory levels, forecast of future demand

How can I get more information about this?

The FN PIP project team has begun visiting First Nations health centres to provide more detailed information about the project. If you would like to learn more, please contact one of the following project team members:



- Karl Mallory, Project Manager
karl.mallory@gov.bc.ca / (250) 818-7702
- Anita DiMaio, Ministry of Health Services Project Coordinator
anita.dimaio@gov.bc.ca / (250) 356-2489

*A tripartite initiative of First Nations Health Council, Health Canada
and Province of British Columbia*





Tripartite First Nations Health Plan

June 22, 2010

An Information Bulletin from the Tripartite Strategy Council for First Nations eHealth

Dear First Nations Public Health Providers,

A project is currently underway to give all BC First Nations public health providers access to a secure, central, public health information system called **Panorama**. The project, called the **BC First Nations Panorama Implementation Project**, is a federally-funded, tripartite initiative of Health Canada, First Nations Health Council and the Province of British Columbia. The Tripartite Strategy Council for First Nations eHealth is committed to helping ensure this is a viable option for those communities and providers who choose to utilize Panorama.

Panorama – Description and Benefits

Using Panorama, health service providers will, over time, have the ability to input and receive the following information which will be up-to-date and at their fingertips:

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Panorama will replace the current provincial public health system, iPHIS, and will also be used by Health Authority public health providers and the BC Centre for Disease Control (BCCDC). By accessing Panorama to collect, share and manage clients' public health information, First Nations health providers can benefit by:

- using the same system, tools and information as their Health Authority counterparts; and
- having better access to appropriate client data, regardless of which agency is providing the service or which provider a First Nations client chooses to visit.





Implementing Panorama in BC First Nations Health Centres

Panorama is an option for First Nations Health Centres. The goal of the BC First Nations Panorama Implementation Project is to make access to Panorama available to all BC First Nations health centres wishing to use it; and, with input and decisions from the communities they serve, each health centre can determine whether or not to adopt Panorama. The BC First Nations Panorama Implementation Project team has begun visiting First Nations health centres, to share information about the Project, to learn from health centre staff about their priorities and how this new tool might help, and to begin exploring considerations for making Panorama accessible at First Nations health centres (e.g., connectivity, privacy and security policies, user training, etc.).

In summer 2010, an initial call for expressions of interest will be issued to identify health centres that are interested in being “early adopters” of Panorama. **This will not be the only opportunity for health centres to adopt Panorama.** While some health centres may be interested in being early adopters of Panorama, others may not be ready or may want more time to decide whether they are interested in using BC’s new public health information system. After the Project team works with “early adopter” health centres, a deployment schedule for other interested health centres will be developed.

The Project is hoping to work together with interested health centres, to understand their current needs and priorities and to support their adoption of Panorama. Additionally, the Project team will support coordinated use of Panorama between health centres, regional Health authorities and the BC Centre for Disease Control, with a goal of improving the continuity of public health service for First Nations clients.

To learn more about the BC First Nations Panorama Implementation Project please contact one of the following Project team members:

- Karl Mallory, Project Manager / karl.mallory@gov.bc.ca / (250) 818-7702
- Anita DiMaio, Ministry of Health Services Project Coordinator / anita.dimaio@gov.bc.ca / (250) 356-2489

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